Instructor Randy Wagner recently retired from the DEA as the Assistant Regional Director of DEA's Middle East Region located in Ankara, Turkey. In this capacity, Randy was responsible for the managerial oversight operationally and administratively for nine DEA Country Offices which covered 32 countries in the Middle East.

Prior to his Middle East assignment, Randy served as an Office of Professional Responsibility Inspector, Resident Special Agent in Charge of the DEA Santa Rosa Office, where he also served as the NORCAL HIDTA Initiative Commander, Group Supervisor of a HIDTA Enforcement Group in Honolulu, Hawaii and DEA Marijuana Eradication Coordinator for Hawaii, Guam and Saipan.

In 2013, Randy was recognized by the NC HIDTA as the Initiative Commander of the Year for his leadership and efforts targeting large drug trafficking organizations in Northern California.

Randy began his DEA career assigned to the El Paso, Texas Field Division as a Special Agent in 1998. Prior to DEA, Randy was an Atlanta Police Officer for five years.

Randy has a Bachelor’s Degree in Criminal Justice from the University of Alabama and a Masters of Public Administration from the University of West Georgia.

Course Description: Students will conduct a self-assessment of how they communicate with the public and co-workers as it pertains to the law enforcement field.

Students will study the generational differences and organizational differences in communication and how it affects the student's ability to effectively communicate intended goals and/or mission.

Students will learn about the different communication styles and how to adapt to these styles to improve work and community relationships.

Students will discuss potential pitfalls and successful paths to these differing styles.

After learning effective ways to communicate, students will develop outlines and objectives to successfully conduct operational, administrative and media briefings and presentations.

Students will participate in group and individual practical exercises to increase confidence and expertise in communicating and briefing skills.

Presented by: Northern California HIDTA Training Initiative

Location: Concord Police Department, 1350 Galindo Street, Concord CA

Date: May 18-19, 2020

Time: 0800-1700, Registration begins at 0730

Free Training

Registration: www.NCHIDTATraining.org

Questions or Comments: cnorris@ncric.ca.gov